



# Family Registration

## Volunteer Directions:

**Volunteer Role:** Family Registration & Family Guides

**Team Lead Family Registration:** Nikki Collins

## Family Registration:

Check in families as they come into the lot. Please let the family know that masks are mandatory when window is down. If they don't have masks, please provide masks in a contactless manner. Try and social distance with the vehicles. **Kindly remind families to remain in their vehicle.**

- Scan the QR code to check the family
  - Officer will ask for them to have their QR Code ready via Eventbrite app, screenshot or print out.
- Explain directions for the food train / show them a map
- If they are checking in multiple families, mark their upper windshield with the #. (ON THE GLASS ONLY)
- Ask families to have patience as we try to help everyone throughout the day.



## Situation 1:



## Situation 2:



Officers Mark # on Car for Multiple Families



# Volunteer Guide

Thank You

**Thank you so much** for volunteering for Families helping Families. This is the **8<sup>th</sup>** year providing a week's worth of groceries to families in need during the Thanksgiving holiday.

This is not possible without you. We are truly grateful for you and thankful we can give back.

## Coronavirus (Covid – 19) Protocol

Please comply with all covid protocols put in place by our organization. We put them in place to protect the health and safety of everyone.



Masks always required over mouth & nose



Practice social distancing



Wash hands after you use the restroom.

## Lunch, Snacks or Drinks

All Food & Drinks consumed by volunteers need to be brought from home. Please eat or drink away from other volunteers. Hand sanitizer is available at family registration, volunteer registration and station support.

**After you eat or drink: Replace your mask & hand sanitize**



## Restrooms Located in George Bush Highschool

Restrooms for volunteers only.. Do not utilize for shelter or to stay warm.

**Wash your hands after you use the restroom.**